



JUNGLE JUICE BAR'S RECORD OF DATA PROTECTION

Controller

Smoothie Heaven Oy (Jungle Juice Bar)
Keskuskatu 4, 00100 Helsinki
info@junglejuicebar.com

Name of the register

Jungle Juice Bar's customer register

Purpose of use of the register

The purpose of use of the register is to function as Smoothie Heaven Oy's customer information register in corporate orders.

Person responsible for the register

As the controller, the user of the service, Smoothie Heaven Oy (Jungle Juice Bar), is responsible for processing job applicants' applications and personal data by its own employees and for related enquiries. Enquiries are to be submitted to the person responsible for register-related matters.

Person responsible: Susan Nyman

E-mail: [susan\(at\)junglejuicebar.com](mailto:susan(at)junglejuicebar.com)

Collection of data in conjunction with customer feedback and orders

What data will be collected?

We collect the data requested in conjunction with customer feedback and orders. This may include

- The customer's contact details: name of company, first and last name, mailing address, telephone number, e-mail address, invoicing details and delivery address
- Customer and order history (e.g. information relating to invoicing and debt collection)
- Customer feedback and contacts
- Other information provided in customer feedback

Data sources

The data is primarily obtained from those submitting the order form or customer feedback themselves or from data obtained in connection with other use of services, and from data obtained during the order or customer feedback process. Contact details may also be



updated with the Population Register, credit rating register and other comparable public and private registers.

Processing, storage and retention of data

Only employees who have the right and need to process customer data due to their work are entitled to access the file containing customer data. The data is stored in databases protected with firewalls, password and other technical measures.

Personal data is stored for as long as necessary based on the purpose of using the personal data, taking into consideration statutory storage periods, such as those arising from the Consumer Protection Act, Accounting Act and Prepayment Act. All data are erased in a way that maintains data protection.

Disclosure of personal data and requesting corrections

We will not disclose the data collected in conjunction with customer feedback or orders to third parties. Data will not be disclosed for direct marketing, direct advertising, telesales, market research, opinion polls or public registers.

The servers used in processing customer feedback and orders are located in Finland. Data received in conjunction with customer feedback or orders is not processed or transferred outside the EU/EEA. The data security of the data processed is ensured by using encrypted data connections.

The person placing the order or submitting customer feedback has the right to review the information stored about them and the right to demand the correction and erasure of data to the extent that it is not strictly necessary to store it based on an act or decree. Requests concerning this must be submitted in person or in writing to the above-mentioned contact person.

Requesting your data

If you want to know which data concerning you we have registered, you may request the data in writing from Jungle Juice Bar's main user from the address mentioned hereinabove.

You can request a copy of the data stored about you in conjunction with the order or customer feedback by submitting a written request to the above-mentioned main user. The request must always be submitted in writing, and it must be personally signed by the person making the request. The right to an extract of the register is based on section 26 of the Personal Data Act.